

Service Summary

Commercial Insurance

Although other insurance agencies today offer competitive rates, our agency takes great pride in providing customized personal attention to our customers. Give us the opportunity to provide the quality service you deserve. Below is a detailed listing of some of the services that separate our insurance agency from the competition:

- Office Staff available Monday - Friday, 8:30 a.m. - 5:00 p.m.
- Response within 24 hours, during normal business hours, by knowledgeable, licensed, customer service representatives on all certificate / bond requests, including policy inquiries, endorsements and claim questions.
- Assistance with all claims, including third party claims.
- Provide an initial indication of your renewal premiums 90 days prior to renewal and exact premiums between 15 and 30 days prior to renewal each year.
- Unlimited access to a complete library of safety literature and training courses including required regulatory compliance literature, such as haz-com, OSHA 2000 log, safety manual, safety committee, etc. upon request.
- Customized service plan including exposure reviews, claims review and safety audits.
- Supply full loss runs schedule either in person or via fax or email.
- Commitment to provide the best program available from our carriers in terms of appropriate coverage and pricing your account fairly year in and year out.
- We provide informational services (HR411, a human resource service), seminars and reference material on topics of specific interest; quarterly newsletters.

DiMatteo Group is a family owned and operated company with almost 50 years of experience in the Insurance business. We offer a complete line of Business and Personal insurance products, Group Benefits and Individual Health, Life and Disability insurance.



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